



Department of Veteran's Affairs
Environmental Programs Service
Task Frequency Analysis

If you're **using TFA**,
you have everything you need
to **easily track Environmental
Management Service.**

**Take a look
inside to see
how to begin.**



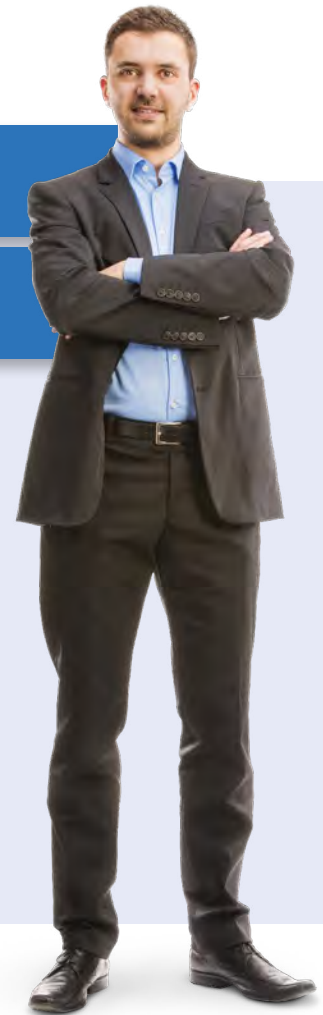
ES service
Optimizer™
from Smart Facility Software

The industry's leading **ES tracking software.**

With our **web-based software**, you can:

- **Track Work in Real Time**
 - Daily Assignments
 - Project Assignments
- **Know it Got Done**
 - Know what's happening as it happens
- **Document**
- **Report**

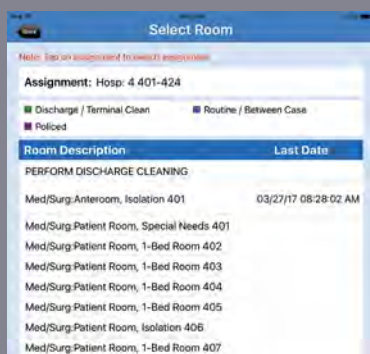
See the **QR code scan** and **text capabilities** on the back of this brochure.



How it works:

Digital Daily Checklists

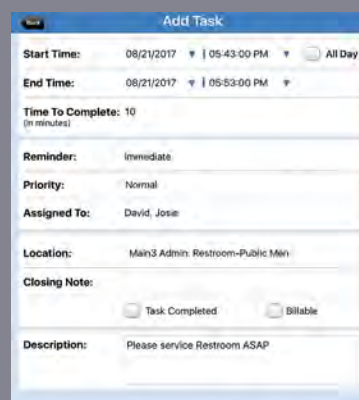
- Receive checklists on a mobile device instead of paper.
- Technicians log completed work in real-time on a mobile device.
- Management sees immediate progress with real-time dashboards.
- Easily log critical cleaning as required by regulations & policies.
- Generate histories of all regular, discharge/case cleaning with time stamps.



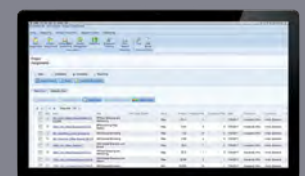
ES Technicians can view and log the completion of their tasks on a mobile device and receive new assignments or changes to daily priorities from Managers immediately.

Real-Time Task Management

- Schedule, assign, and reassign tasks to your staff.
- Completed tasks are documented with date and time spent.
- Task alerts are viewed immediately with audio and visual notifications.
- Techs can document additional tasks requested by customers.
- Visitors, patients, and staff can request service via **QR code scan** or **texting** in high traffic public areas using a smart device.



All data input by ES Technicians on their mobile devices is synced with ES Optimizer's Task Management Cloud, organizing all the information needed to run a more efficient ES department without any need for paper logs.





How to begin:

- 1) Call us for a demo and a SEWP proposal: **800-260-8665**
- 2) Schedule on-site training.

You can be ready to track after one on-site training period with our representatives at your hospital.

During training, our staff will:

- Enter your work assignments
- Organize QR codes and/or text codes
- Implement reporting tools
- Implement documentation tools
- Implement the mobile device interface for technicians

Improve All ES Communication

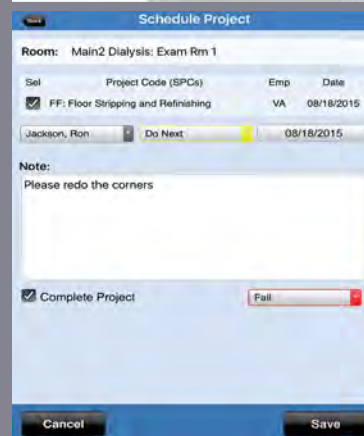
- Web-to-mobile, mobile-to-mobile, and mobile-to-web single platform texting means that communication with the entire workforce is at your fingertips.
- Communicating via Service Optimizer will eliminate the need for ES cell phones, pagers, and phone tag callbacks.
- In-app audio and visual alerts ensure incoming messages get read.

On-The-Fly Project Work

- Schedule and assign project work immediately when you see it.
- See it, assign it, and know the project will get done. A custom-designed app for getting ES work done in a hospital easily and quickly.



An internal messaging system allows Managers to get in touch with employees when they need to, or vice-versa. Managers can easily provide ES Technicians with more detailed instructions and give feedback.



Everything ES Optimizer's Project Work module does now in terms of assigning and completing project work can now be handled through the ES Optimizer Mobile™ app for Supervisors and the ES Service Optimizer Tech Mobile™ app for Employees.

QR code scan and texting capabilities:

Game Changer

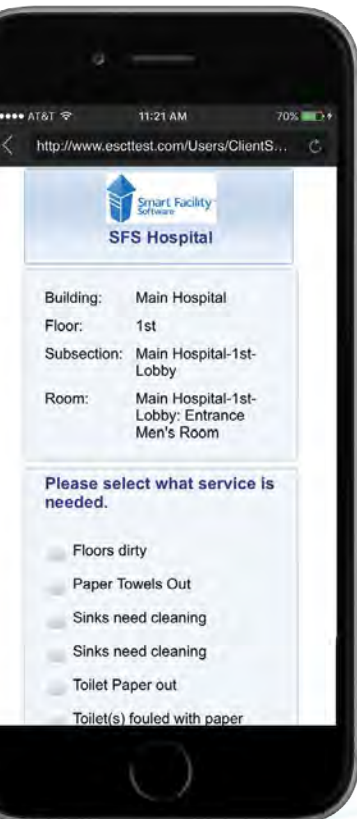
Post QR codes or text message signage in areas that are frequently visited.

- **Customer Service Requests**

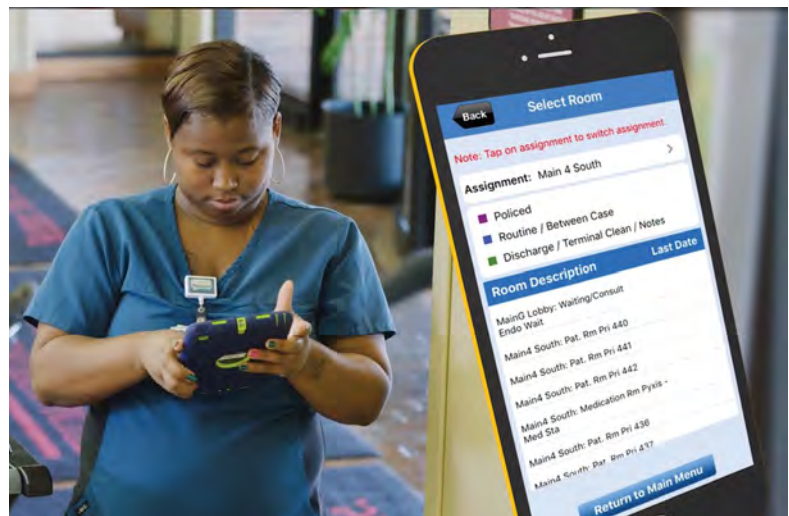
Any customer can use a smartphone (or other mobile device) to scan a QR code or send a text to submit service requests.

- **Technician Check-In & Check-Out**

Use QR code or texting capability to see the assignments being done in real time. ES Technicians use a device for check-in and check-out at specified locations for work assignments.



Scan this QR (Quick Read) code and try it yourself.



How to begin:

Call us for a demo and a SEWP proposal: **800-260-8665**

The above is the same SEWP contract that is used for your TFA.



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